

Printing options

Microsoft Dynamics® C5 2010

Printing options

version 4.3.1.0

Contents

Introduction	3
Functional description	3
Action list printing setup	3
Show print options	4
Some scenarios	4
Summary.....	5

Introduction

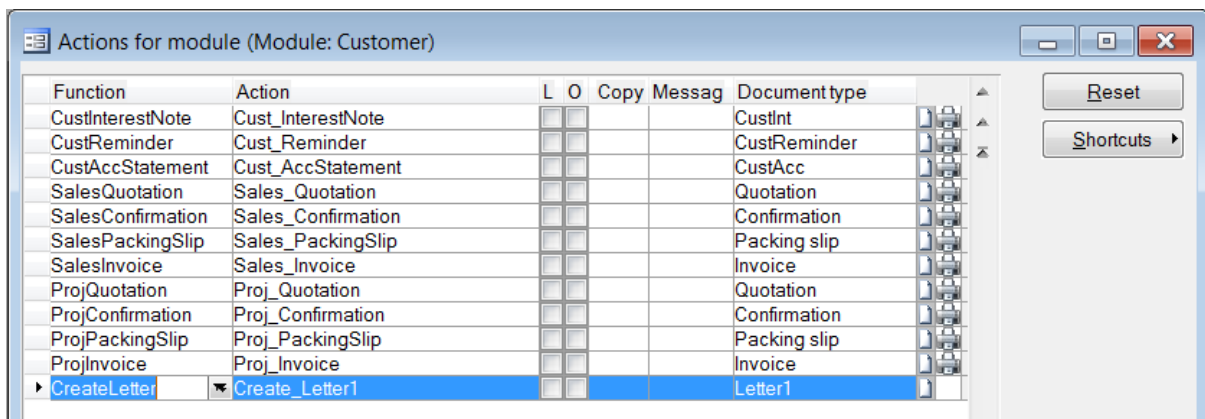
Following changes have been implemented in Microsoft Dynamics C5 2010 Service Pack 1 in response to multiple customer requests for improved flexibility of the printing options:

- All actions based on printout of reports can now be pre-set as to selection of the default printer and destination
- Possibility to hide print options for all report actions has been reintroduced

Functional description

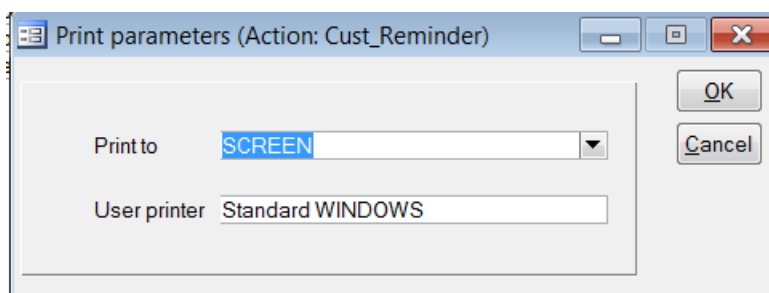
Action list printing setup

An action specific printing setup can be done in any Action list screen across the entire application.





All action lists are extended with a new field featuring a printer icon for all actions that allow a printout (if an action does not allow printout, i.e. if an action is not based on a report, the new field will be blank). If an action allows printout (i.e. the printer icon is visible) the printing setup is activated by clicking on the new printer icon or typing ALT+P.

The printing setup for an action is done through the new Print options screen:



Note, that this setup is not user specific, i.e. output destination and user printer defined for an action in this screen will become default choice for all users executing the action. It is thus important to ensure, that all users have access to any installation specific printer (e.g. a certain network printer, specified by path), selected as the default user printer. (All "Standard" printers are default printers as they are defined in Windows on local machines and thus can be different from user to user).

For every document management user printer, the additional setup screens are shown depending on the Microsoft Office program. These setups can also be saved with an action and will be valid for all users.

When the print parameters for an action are set up and saved, the printer icon is shown as  , indicating that a setup has been saved with the action, if no setup is saved with the action the printer icon is shown as .

To delete a saved printing setup for an action – use the local menu 'Reset'.

All other printing options (such as e.g. formatting etc.) are still user/report specific and are setup in the usual way, i.e. in the standard Print options prompt.

Show print options

Possibility to hide print options for all report actions has been reintroduced.

If print options should be hidden for some report actions, it is strongly recommended to execute the report in the normal way first, i.e. with print options shown, and ensure that all Print options are setup as required.

Note, that all batch printout jobs will hide printing options by default, disregarding the value of Show print option field in the action list.

Some scenarios

- 1) Sales invoices are usually printed to a certain printer shared by all users for all customers but one that usually receives invoices by e-mail:
 - In the general customer action list an action list line with function SalesInvoice and the action Sales_Invoice is setup to print the report to a specific user printer, e.g. Print to: PRINTER, User printer: \\network path\printer1
 - In the specific customer action list (for the e-mail customer) an action list line with the function SalesInvoice and the action Sales_Invoice is setup to print the report to e-mail, e.g. Print to: E-MAIL, User printer: 'MS Word PDF'
- 2) Sales invoices when printed must be simultaneously sent to two different printers shared by all users (for all customers)
 - In the general customer action list an action list line with the function SalesInvoice and the action Sales_Invoice is setup to print the report to a specific user printer, e.g. Print to: PRINTER, User printer: \\network path\printer1
 - To print the same invoice to another printer, create a new line in the general customer action list with the function SalesInvoice and the action Sales_Invoice and setup the line to print to another user printer, e.g. Print to: PRINTER, User printer: \\network path\printer2
- 3) Sales invoice must be printed to a user specific printer (for all customers)
Setting up a user specific printer can be done in 2 different ways:
 - In the general customer action list an action list line with the function SalesInvoice and the action Sales_Invoice is setup to print the report to a *Standard WINDOWS* user printer, e.g. Print to: PRINTER, User printer: Standard WINDOWS.

As mentioned before, the Standard WINDOWS printer is the default printer defined on a user's local machine. Definition of the physical printer must thus be done in the Windows printer setup on each user's local machine. When printing an invoice from different machines, the printout will be sent to the machines' default printers.

- To define different physical printers for different users using the same user printer in Microsoft Dynamics C5, the following is required:

The user printers are created under **General\Setup\User configuration\User printer\Create**.

Create a user printer for User A with e.g. the name Invoice and specify the required output unit (e.g. \\network path\Printer1). Create a user printer for User B with the same name as for User A, i.e. Invoice, the required output unit (e.g. \\network path\Printer2).

In the general customer action list an action list line with the function SalesInvoice and the action Sales_Invoice is setup to print the report to Invoice user printer, e.g. Print to: PRINTER, User printer: Invoice.

The printouts will then be sent to \\network path\Printer1 for User A and to \\network path\Printer2 for user B.

Summary

The following is the summary of the new printing logics when a report is executed.

If an action list line exists for this report and a print setup exists for this action list line:

- The action specific printing setup (i.e. output destination and user printer as well as document management specific setup) will be suggested as default for all users every time the report is executed, but can be redefined by user if the print options are shown
- All other possible printer setup options (such as e.g. mail text, formatting options etc.) are still user/report specific and will be suggested as they were saved when the user executed the report in question last time

If no action list line exists for this report or no print setup exists for the existing action list line:

- All printing options, including output destination and printer, are user/report specific and will be suggested as they were saved when the user executed the report in question last time

Microsoft Dynamics is a line of integrated, adaptable business management solutions that enables you and your people to make business decisions with greater confidence. Microsoft Dynamics works like and with familiar Microsoft software, automating and streamlining financial, customer relationship and supply chain processes in a way that helps you drive business success.

U.S. and Canada Toll Free 1-888-477-7989

Worldwide +1-701-281-6500

www.microsoft.com/dynamics

The information contained in this document represents the current view of Microsoft Corporation on the issues discussed as of the date of publication. Because Microsoft must respond to changing market conditions, this document should not be interpreted to be a commitment on the part of Microsoft, and Microsoft cannot guarantee the accuracy of any information presented after the date of publication.

This White Paper is for informational purposes only. MICROSOFT MAKES NO WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, AS TO THE INFORMATION IN THIS DOCUMENT.

Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Microsoft Corporation.

Microsoft may have patents, patent applications, trademarks, copyrights, or other intellectual property rights covering subject matter in this document. Except as expressly provided in any written license agreement from Microsoft, the furnishing of this document does not give you any license to these patents, trademarks, copyrights, or other intellectual property.

© 2010 Microsoft Corporation. All rights reserved.

Microsoft, the Microsoft Dynamics Logo, BizTalk, FRx, Microsoft Dynamics, .NET Framework, SharePoint, Visual Basic, Visual C++, Visual SourceSafe, Visual Studio, Windows, and Windows Server are either registered trademarks or trademarks of Microsoft Corporation, FRx Software Corporation, or Microsoft Business Solutions ApS in the United States and/or other countries. Microsoft Business Solutions ApS and FRx Software Corporation are subsidiaries of Microsoft Corporation.

Microsoft